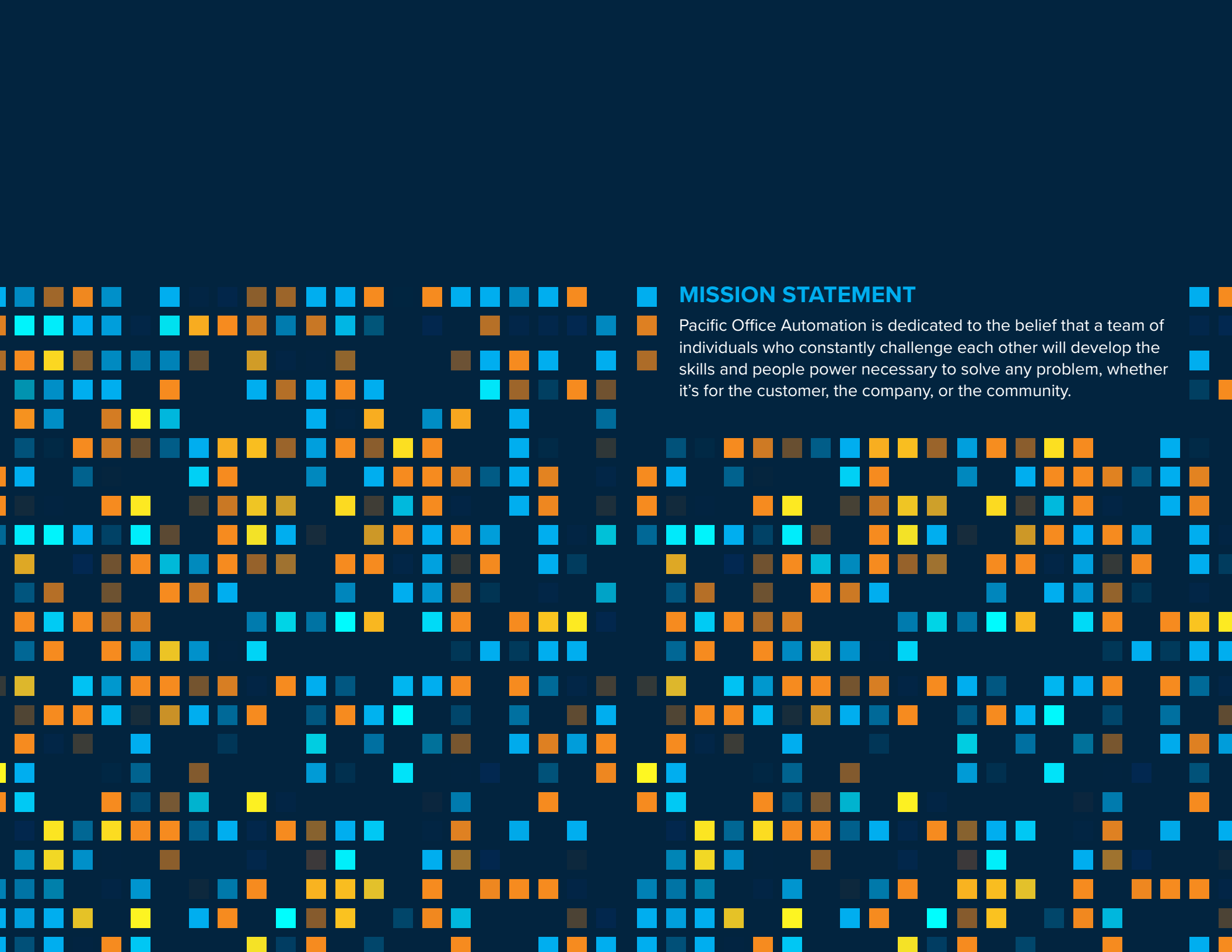


2025

PACIFIC OFFICE AUTOMATION IMPACT REPORT





■ **MISSION STATEMENT**

■ Pacific Office Automation is dedicated to the belief that a team of individuals who constantly challenge each other will develop the skills and people power necessary to solve any problem, whether it's for the customer, the company, or the community.

PACIFIC PURPOSE OUR VALUES

PROVIDE A PATH

In every interaction we have with a customer – internal or external – they have a goal. It is OUR responsibility to Provide a Path to a positive outcome.



PRIORITIZE POSITIVE EXPERIENCES

We need to design our processes and service so that our customers consistently have positive experiences.



PERFORM WITH PASSION

What we do is worth doing! We help customers small and large operate and succeed. They need us. We provide the infrastructure that makes American commerce happen. Let's be proud of that!



PUSH PAST PREDICTABLE

We will change the game in office technology service. We'll continue to do the basics right, with excellence, but we'll also get creative, push past predictable, and create game-changing, memorable experiences for our customers.



PARTNER, NOT PITCH

Our goal with every prospect is not to pitch a sale, it's to create a win/win partnership. Let's be the best office technology partner a customer could ever want. Let's have their back when they need us, and let's make it right when we have the chance.



LEADING WITH PURPOSE

At Pacific Office Automation, our greatest source of pride isn't just the milestones we achieve—it's the people and communities we serve. In 2025, thanks to the dedication, creativity, and passion of our team, we closed the year with over \$507 million in revenue, marking 49 consecutive years of growth. While those numbers are significant, what truly matters is the positive impact we create together—through the way we work, the way we care for our customers, and the way we show up for our communities.

It is with that spirit that we are proud to share this year's Community Impact Report. Throughout these pages, you'll see how our team's commitment to our Pacific Purpose, our core values—providing a path, prioritizing positive experiences, performing with passion, partnering instead of pitching, and pushing past the predictable—extends beyond our business and into the places where it matters most.

From supporting young people through Junior Achievement and the Boys & Girls Clubs of America, to helping families facing health challenges with Children's Cancer Association and Phoenix Children's Hospital, to celebrating teamwork and giving back at the Oregon Charity Championship, our team was fortunate to play a small role in advancing these important missions. Each story in this report reflects the same energy, collaboration, and heart that drive our day-to-day work, reminding us that when we come together, we can make a real difference.

We hope this report inspires you as much as it inspires us, and we thank our employees, partners, and community organizations for helping turn possibility into impact, year after year.

— Adam Pritchett
CEO, Pacific Office Automation

2025 COMMUNITY CONTRIBUTIONS

Power of Our People

As the needs of our communities continue to grow, we felt a responsibility to step up—to do more, give more, and support more. In 2025, our teams contributed time, resources, and expertise to 175 organizations focused on Health, Education, Community, and Athletics.

Through donations, services, and hands-on involvement, we are proud to uplift lives and strengthen the communities where we live and work. Every effort reflects the passion, teamwork, and dedication of our people, reminding us that when we come together, we can create real and lasting impact.





TURNING SUPPORT INTO STORIES

Our work is about more than donations—it's about people, communities, and the moments where our efforts meet real need. In 2025, we were fortunate to play a small role in supporting organizations that inspire, care for, and uplift those around us.

From nurturing young leaders to providing critical health services, the following stories highlight how our people's dedication translates into meaningful, lasting impact. These are the organizations and initiatives that make our communities stronger, and remind us why giving back is at the heart of everything we do.

Celebrating the organizations and communities we are fortunate to support, and the people whose dedication makes every story possible.



Junior Achievement

Junior Achievement empowers young people to own their economic success through programs in financial literacy, entrepreneurship, and career readiness. By connecting students with mentors and real-world experiences, they inspire confidence and opportunity.

POA's Contribution: Pacific Office Automation proudly partners with Junior Achievement by sponsoring programs and creating hands-on learning opportunities that help students connect classroom concepts to real-world careers. At JA BizTown, POA operates a dedicated office where students step into meaningful roles for the day serving as CEOs, CFOs, technicians, and team members responsible for managing budgets, solving technology challenges, and collaborating to run a successful business.

<https://jausa.ja.org/>



Children's Cancer Association

Joy is more than a feeling — it's a powerful emotional support tool for children facing serious illness. At Children's Cancer Association, their mission is to deliver equitable access to joy through free, trauma-informed programs that uplift children and families nationwide.

Every JoyRx Program — Music, Mentorship, and Nature — is designed to help children experience strength, relief, and connection, regardless of their diagnosis, age, or background.

POA's Contribution: Supporting Children's Cancer Association is a deeply meaningful way Pacific Office Automation helps bring comfort and joy to children and families navigating serious illness. Each February, POA teams unite employees and customers through a company wide giving campaign that raises both awareness and vital funding to expand access to JoyRX programs nationwide.

Beyond fundraising, POA employees actively participate in and sponsor community events and galas that help advance the organization's mission. Several team members also serve as mentors offering encouragement and connection to young patients and their families. Through these collective efforts, POA is honored to deliver meaningful support to families when they need it most.

<https://www.joyrx.org/>



Boys & Girls Clubs of America

To enable all young people, especially those who need the Boys & Girls Clubs of America the most, to reach their full potential as productive, caring, responsible citizens.

POA's Contribution: Pacific Office Automation is proud to support Boys & Girls Clubs of America by creating opportunities for young people to learn, connect, and grow in safe, supportive environments. Through hosting youth-focused events and experiences, POA helps introduce students to teamwork, technology, and future career possibilities while encouraging confidence and curiosity.

POA teams also contribute through financial donations and volunteer hours, with employees dedicating time to mentor youth, assist with club activities, and support local programming. By investing in programs that foster leadership, academic success, and healthy lifestyles, POA is honored to help empower the next generation to reach their full potential as productive, caring, and responsible citizens.

<https://www.bgca.org/>



Phoenix Children's Hospital

Their mission is to advance hope, healing, and the best healthcare for children and their families. So, no matter what your child may need, they offer expert care.

POA's Contribution: Working alongside Phoenix Children's Hospital gives Pacific Office Automation the opportunity to support children and families facing serious health challenges. Each year, POA proudly participates in the hospital's annual Give-a-Thon campaign, contributing a portion of customer purchases during the campaign to help advance critical pediatric healthcare programs in services.

In addition to financial support, POA employees volunteer their time to assist with events and initiatives that bring comfort and encouragement to children receiving care. Through ongoing resource contributions and community involvement, POA is proud to help support the hospital's mission of delivering hope, healing, and exceptional healthcare to the families they serve.

<https://phoenixchildrens.org/>



Northwest Center

Northwest Center is a Seattle-based nonprofit dedicated to building a more inclusive world for children and adults with disabilities through programs focused on therapy, education, and employment opportunities. Since its founding in 1965, the organization has worked to remove barriers to participation in school, work, and community life — empowering individuals from early childhood through adulthood to achieve greater independence and reach their full potential. Through inclusive early learning, employment services, and partnerships with businesses, Northwest Center helps create pathways to meaningful careers while supporting families and strengthening communities.

POA's Contribution: Pacific Office Automation is proud to have partnered with Northwest Center as a customer for more than 25 years, building a relationship grounded in shared values around opportunity, inclusion, and workforce development. Over the course of this long-standing partnership, POA has hired hundreds of individuals through Northwest Center's employment programs into facilities management roles across our organization. By creating career pathways and supportive work environments, POA helps advance Northwest Center's mission while strengthening our own teams with dedicated, talented employees. This enduring collaboration reflects our belief that inclusive hiring practices not only change lives — they make our company and our communities stronger.

<https://www.nwcenter.org/>

OREGON CHARITY CHAMPIONSHIP – 2025

Golf, Giving, and Community in Action

During the summer of 2025, Oregon came alive as two charity championships brought together spirited competition, heartfelt community, and a passion for giving. These events, co-presented with our friends at Safeway and Mondelēz, channeled \$232,000 to 28 charities, fueling essential programs for children, families, education, food security, medical research, and veterans across the state of Oregon.



Top Prize Winners	
1st Place \$30,000	» Ronald McDonald House Charities » Bend LaPine Education Foundation \$30,000 +\$42,000 Matching Donation Mayantigo Charitable Foundation
2nd Place \$15,000	» Sport Oregon » Central Oregon Veterans Outreach
3rd Place \$10,000	» Gigi's Playhouse » Every Child
4th Place \$5,000	» Sunshine Division » Boys & Girls Club
5th Place \$4,000	» ALS Association of Oregon » Warrior Impact

Specialty contests—from Long Drive and KP challenges to the Safeway | Mondelēz Balloon Ball Drop—added energy, laughter, and even more support for these great causes.

Beyond the Course

Events like the Oregon Charity Championship allow POA to celebrate the belief that business success and community success go hand in hand, bringing employees, partners, and customers together to make a tangible difference.

Upcoming Tournaments

- » **NEW!** Idaho Charity Championship: August 10, 2026, Spurwing CC
- » Central Oregon Charity Championship: August 31, 2026, Crosswater GC
- » Oregon Charity Championship: September 28, 2026, Oregon Golf Club

256

NUMBER OF GOLFERS

64

PARTICIPATING CHARITIES

68

CHARITIES ON WAITING LIST

\$232,000

CHARITABLE DOLLARS DISTRIBUTED



PROTECTING OUR ENVIRONMENT

At Pacific Office Automation, environmental responsibility is embedded into how we design, deliver, and support technology solutions. Our operating model is built to reduce waste, extend technology lifecycles, optimize energy use, and help customers achieve their own sustainability goals — all while maintaining the performance and reliability they depend on.

As we continue to grow nationally, we recognize the importance of scaling responsibly. That means making intentional decisions about how we deploy resources, manage logistics, and invest in innovation that supports long-term environmental stewardship.

Smarter Technology Through AI

Artificial intelligence plays a critical role in how Pacific Office Automation helps reduce environmental impact. By analyzing real-time data across thousands of customer environments, AI enables smarter decisions about technology deployment, service planning, and resource utilization.

These insights help identify underutilized equipment, recommend consolidation opportunities, and optimize device placement — reducing unnecessary energy consumption and material waste. Predictive analytics also allow us to anticipate service needs and consumables demand, enabling just-in-time fulfillment that minimizes excess inventory, emergency shipments, and packaging waste.

By shifting from reactive support to proactive, data-driven decision making, we are helping customers operate more efficiently while lowering their environmental footprint.

Responsible Lifecycle Management

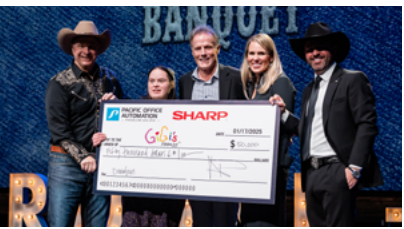
Environmental stewardship extends across the full technology lifecycle. Our data-driven insights provide visibility into performance and utilization trends, helping customers make informed decisions about when to maintain, refresh, or replace equipment.

This approach ensures devices are upgraded to more energy-efficient technologies at the right time — not prematurely — maximizing value while minimizing waste. When equipment does reach end of life, Pacific Office Automation facilitates responsible recycling and certified disposition processes to ensure materials are handled safely and sustainably.

Partnering for a Greener Future

As an independent company, Pacific Office Automation has the agility to tailor sustainability initiatives to each customer's priorities. Whether integrating environmental performance dashboards, supporting paper-offset programs like PrintReleaf®, or designing deployment strategies that reduce overall technology footprint, we work collaboratively to drive meaningful progress.

Protecting our environment is a continuous commitment. By combining innovation, operational discipline, and a customer-first mindset, Pacific Office Automation is helping organizations reduce their environmental impact while building a more sustainable future.



A NOTE OF THANKS

WE COULDN'T HAVE DONE IT WITHOUT YOU.

As we reflect on 2025, we are humbled and grateful for the incredible generosity, passion, and support from our customers, staff, and partners. Because of you, events like the Oregon Charity Championship, our partnerships with local nonprofits, and the programs highlighted throughout this report are possible.

Your dedication helps us turn intention into action, and action into lasting impact for communities across Oregon and beyond. From all of us at Pacific Office Automation, and from my heart personally, thank you for being part of this journey.

— **Christie Wakefield**
Vice President of Marketing, Pacific Office Automation

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